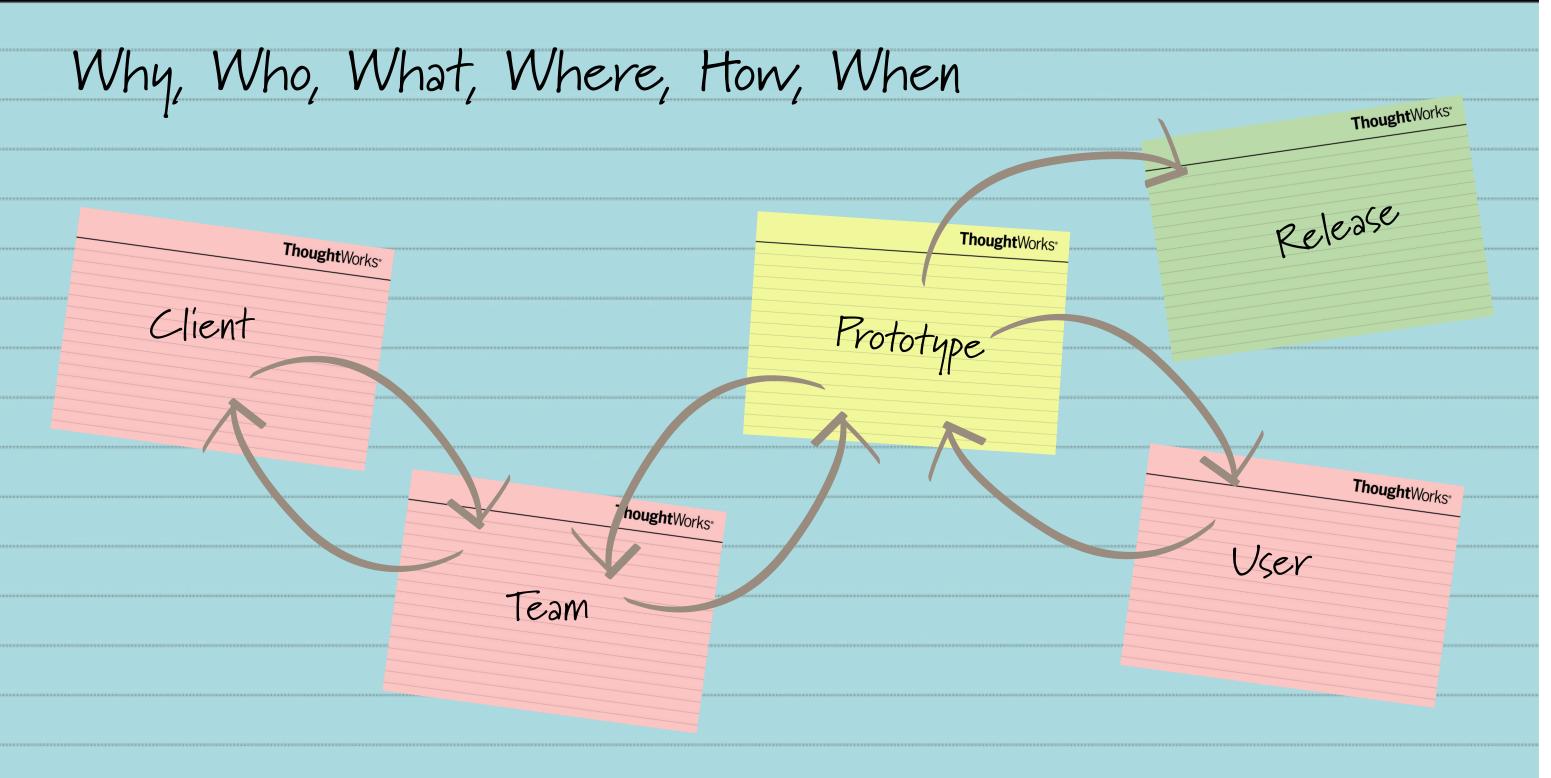
#### RAPID PROTOTYPING





#### I hated this ...

### **Thought**Works®



- · Can't move it
- · Can't hold it
- · Cable too short
- · Hard to click
- · Hard to clean

Simples!

Real users need to use it so they can tell us that they can't use it!

# I was having a shower this morning... ThoughtWorks



Remind you of anything?





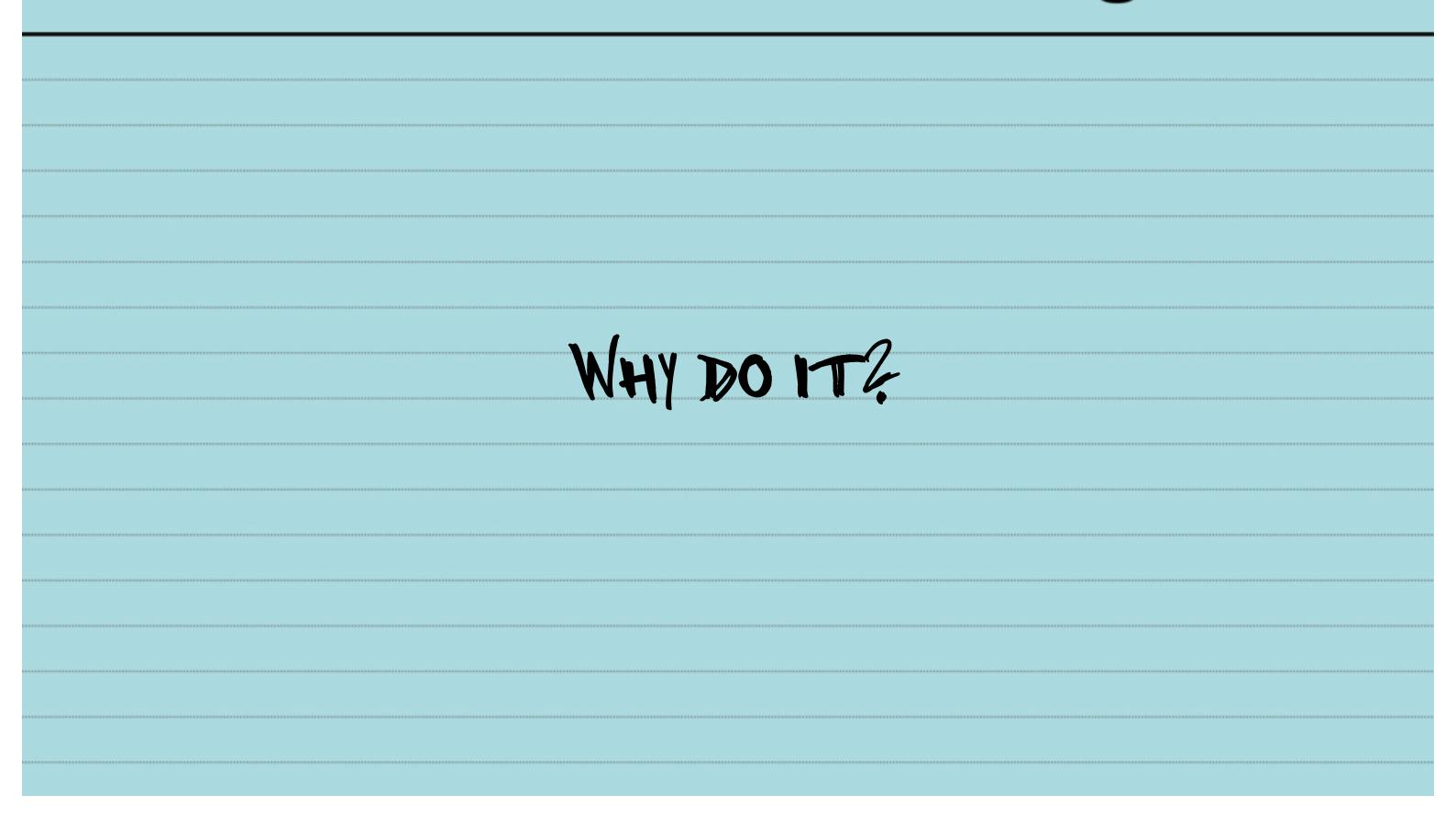
WHEN YOU ASSUME YOU

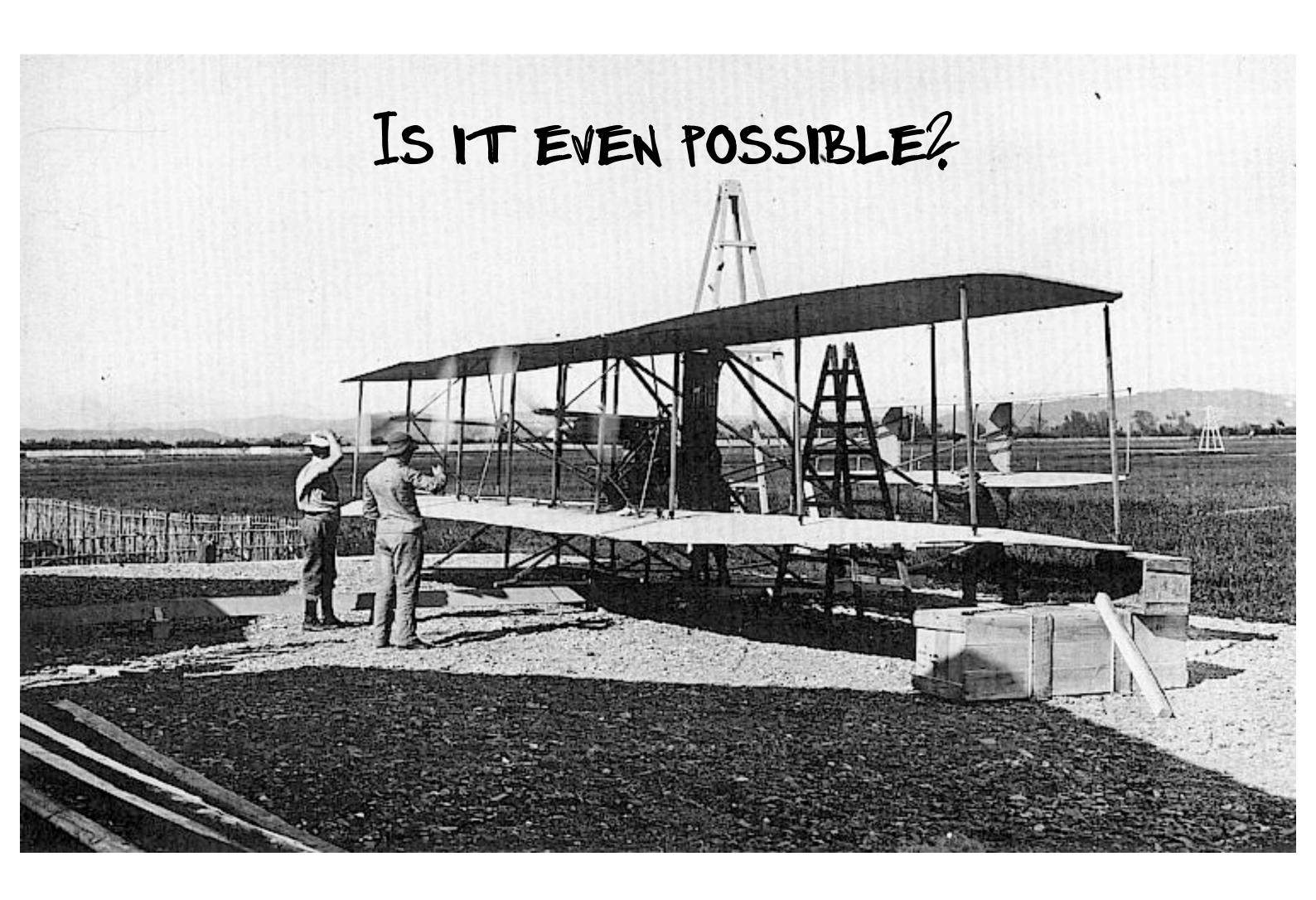
MAKE AN ASS

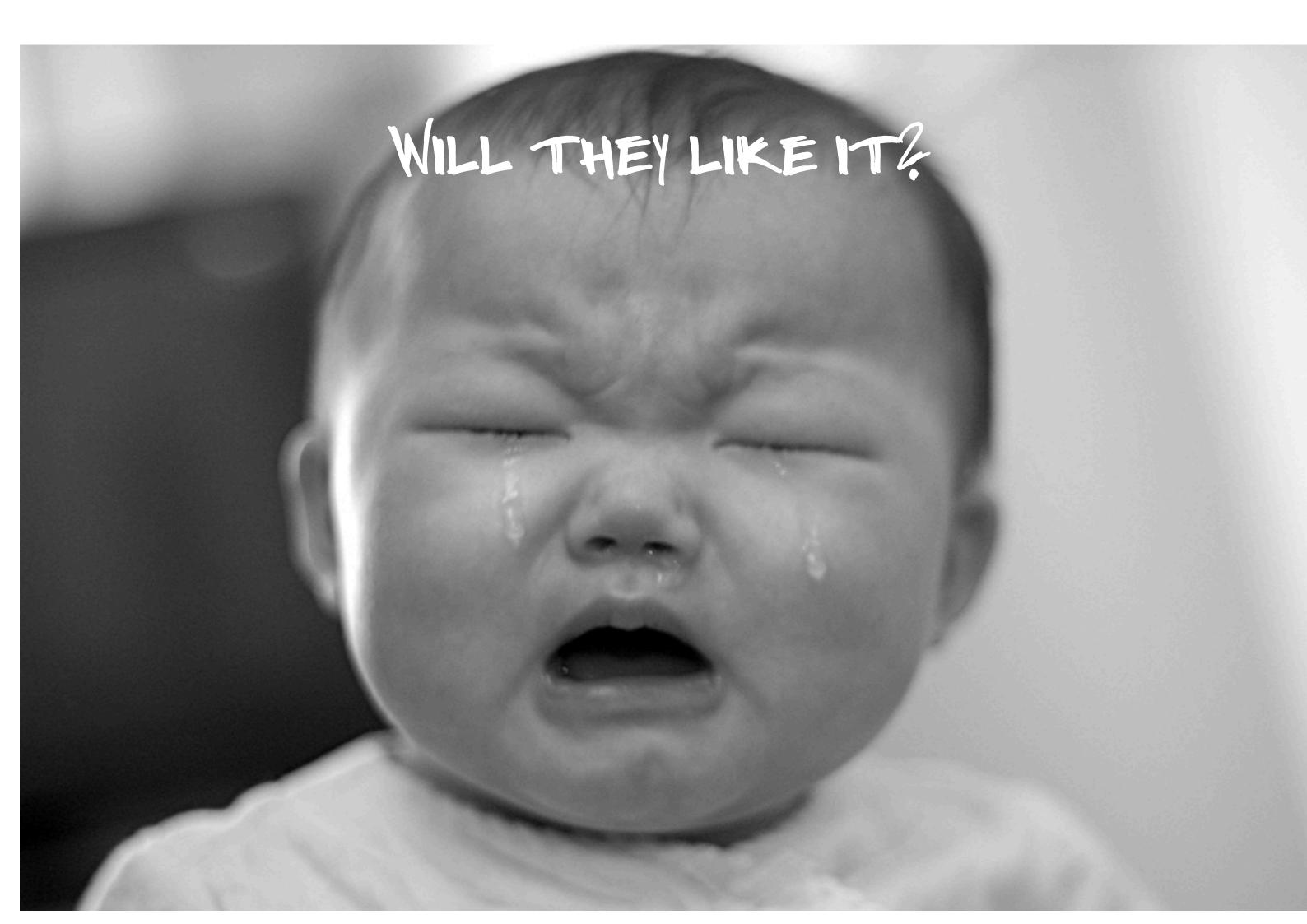
OUT OF Y

AND ME

# STILL NEED CONVINCING?

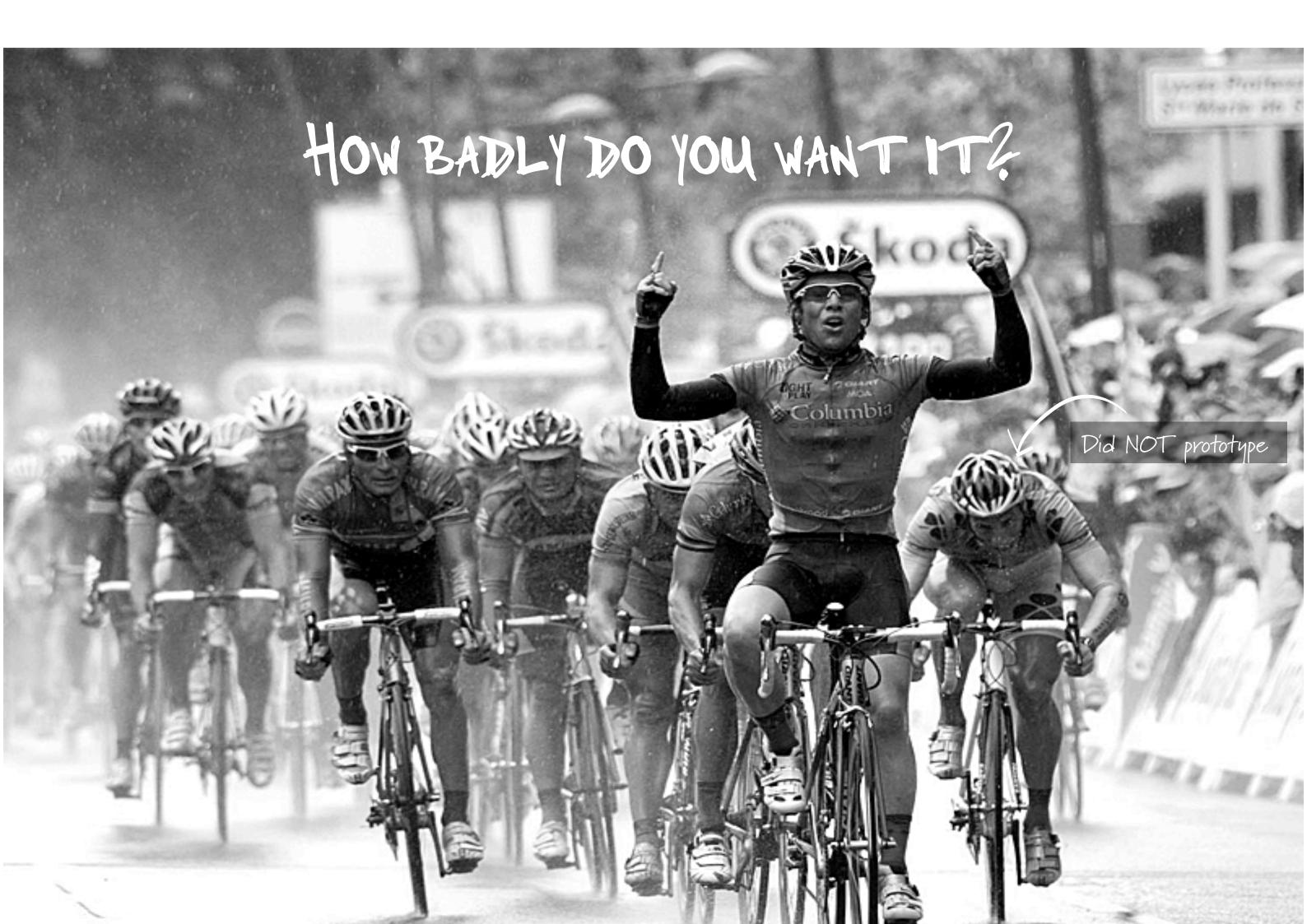




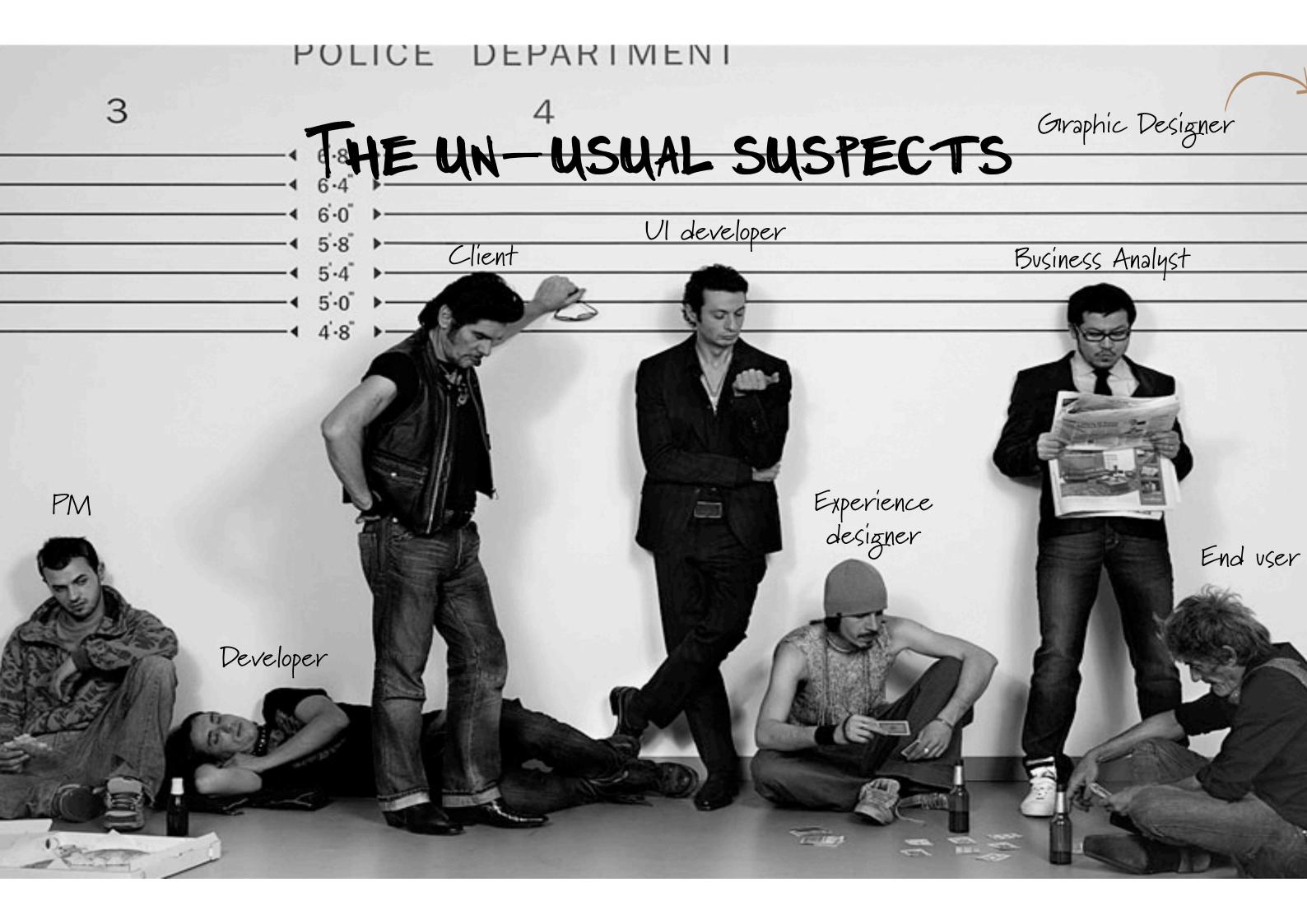


# DOES THIS LOOK RIGHT?

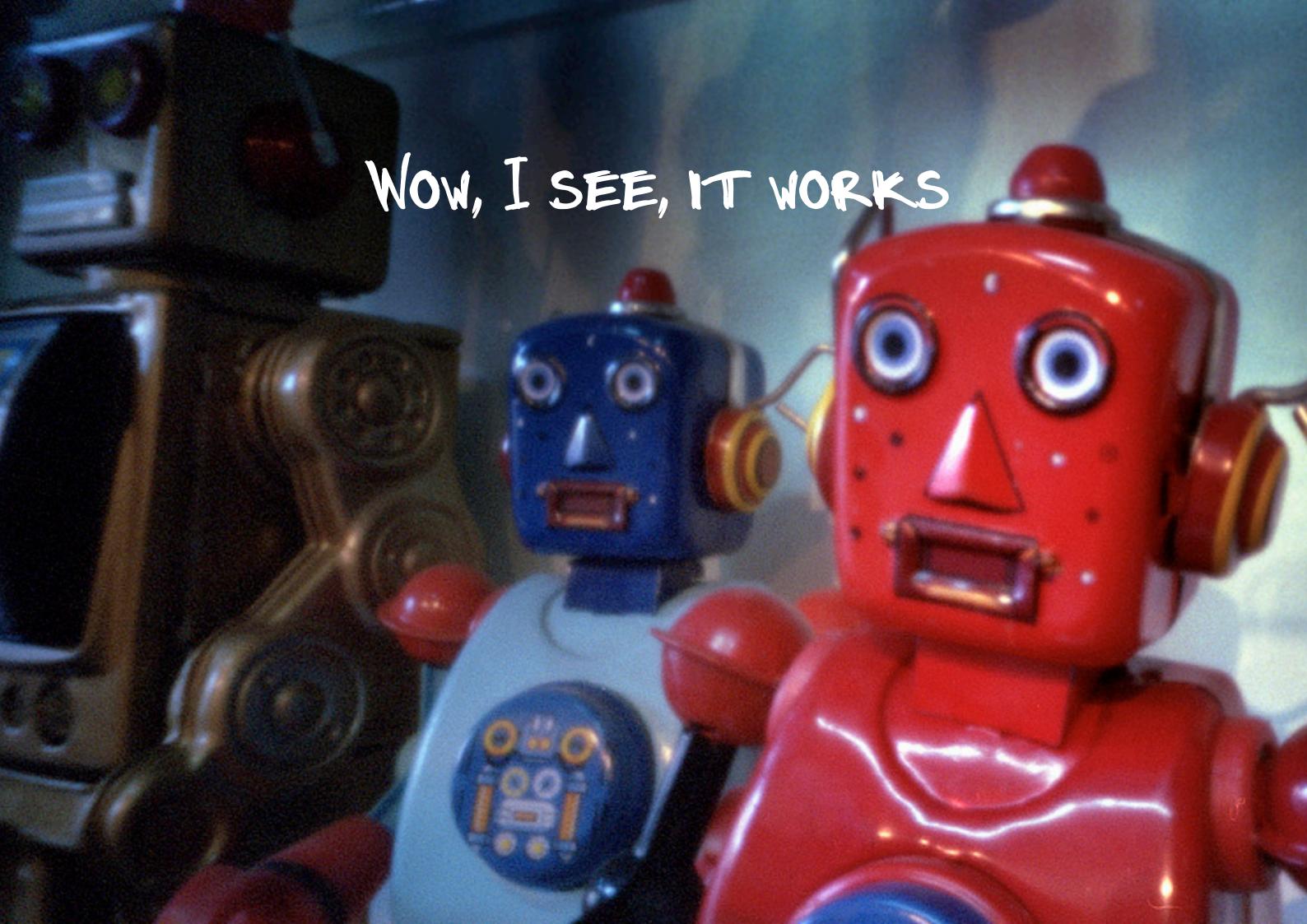












#### WOW THE CLIENT

#### **Thought**Works®

RESEARCH (twitter, trends, personas, stories)



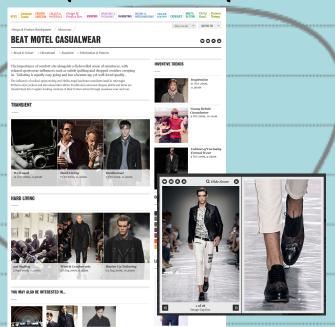


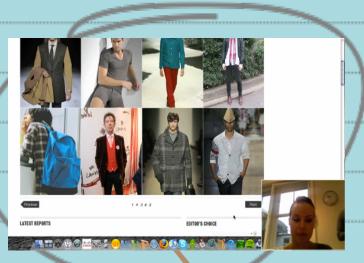


USABILITY TEST







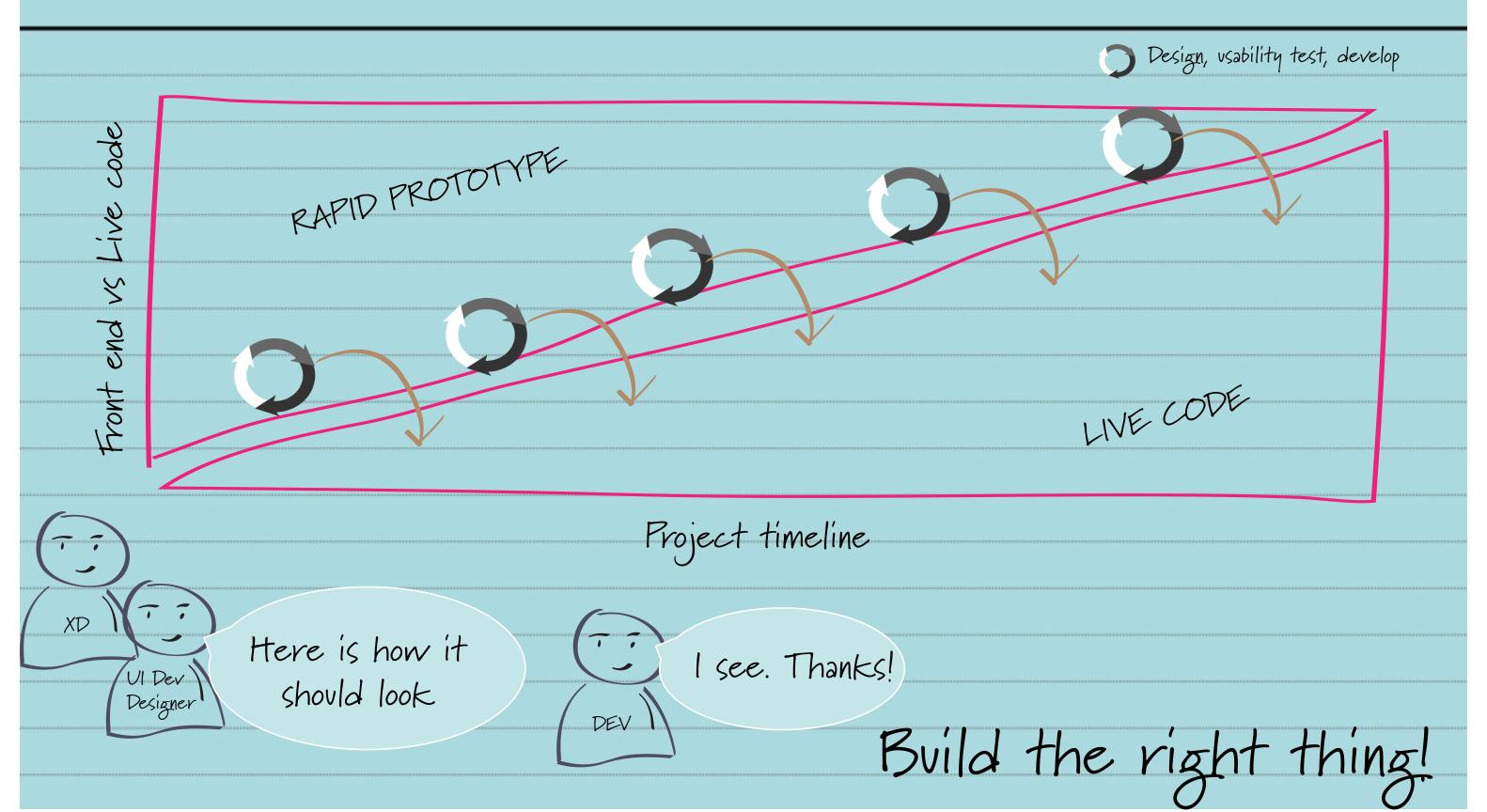


- Skills capability and technology feasibility Business understanding early Win the gig

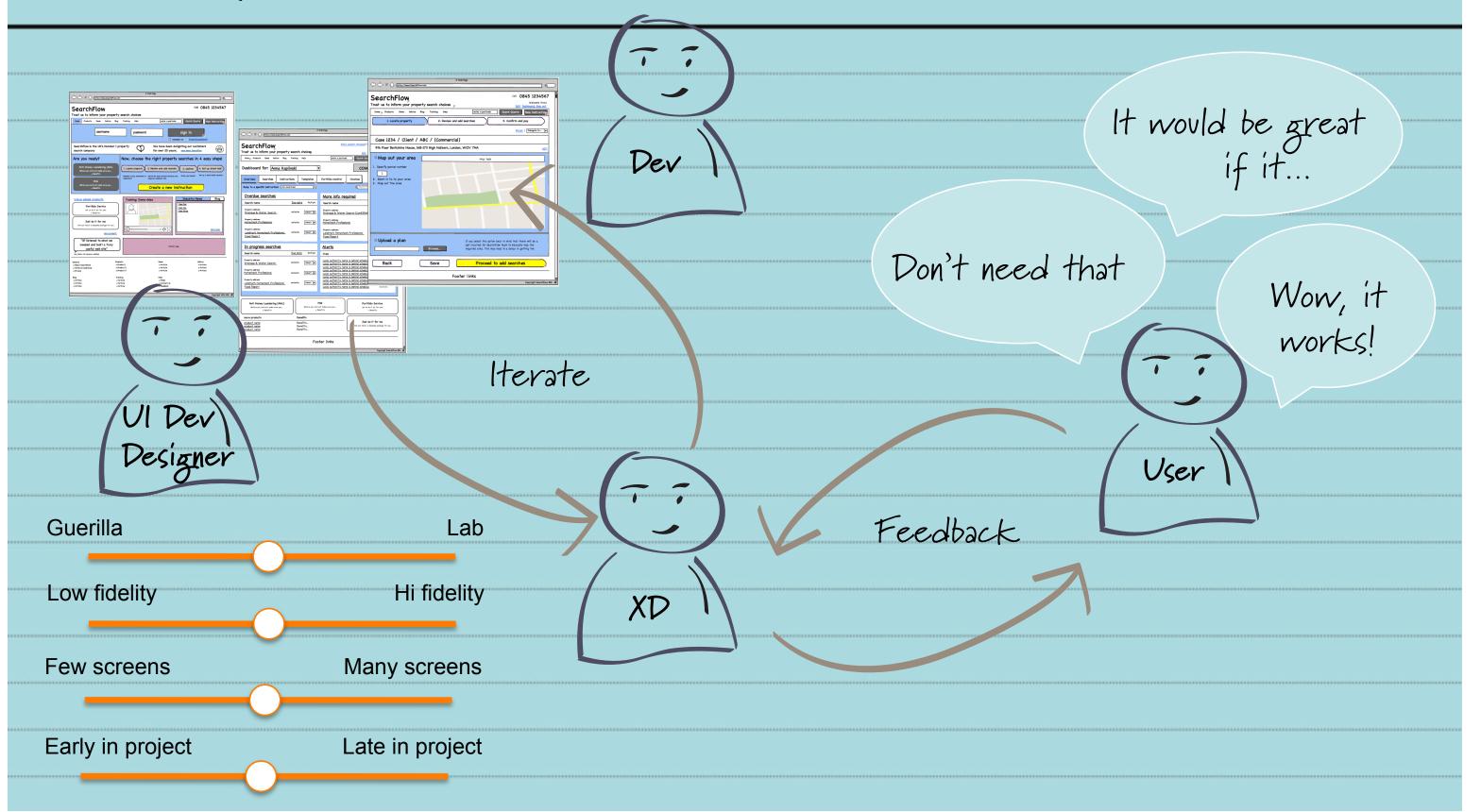


Wow, that is amazing. Let's get you to build it!

#### SHARE A COMMON VISION



### USABILITY TEST



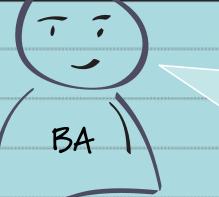
#### REACT TO USABILITY FEEDBACK

#### **Thought**Works®



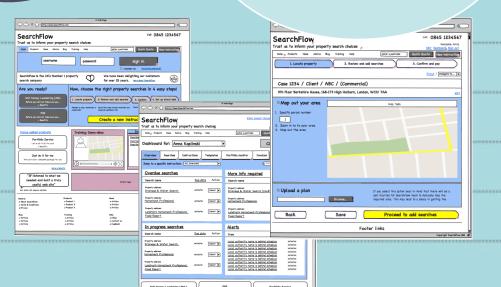
This is alternative

A cheaper



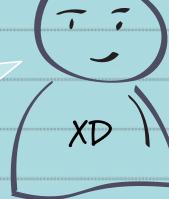
Prioritise these based on this key Business drivers

I'm worried about this issue



1 like that option Client





Users are struggling with this



Here's how it might look

#### RESOURCES

#### **Thought**Works®

#### WIREFRAME

#### SKETCH

Markers Paper/card Stickies

Omnigraffle Balsamiq Mockflow.com Glomockingbird.com

#### GRAPHIC DESIGN

365 psd.com Smashingmagazine.com lconfinder.net

#### USABILITY

Silverback (mac) Adobe connect Skype Smart phone

#### SHARING

Dropbox Jing Skype Sit together

960 gs css3please.com css-tricks.com/snippets

UI DEV

#### PICS

Flickr.com Gloogle images Istockphoto.com Your own!

#### REMEMBER ...

- 1. Be quick, gut feel is best 2. Experiment
- 3. Do whatever it takes to get feedback
- 4. Make constant improvements
- 5. Get good stuff into the next release
- 6. Ask: Does it meet business & user needs?
- 7. Wow the client so they choose you
- 8. Designers and Devs may have different solutions in mind. Share a common vision



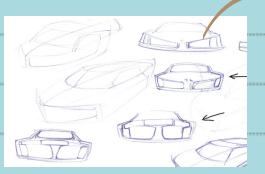


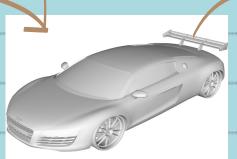


#### EVERYONE DOES IT

### **Thought**Works®

automotive, architecture & product design

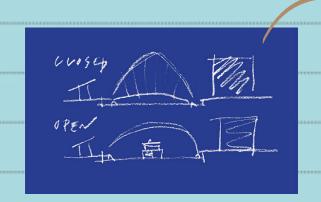


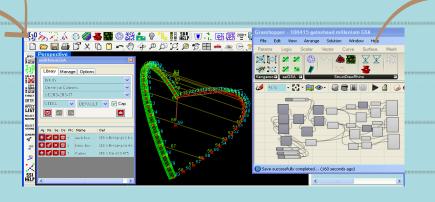


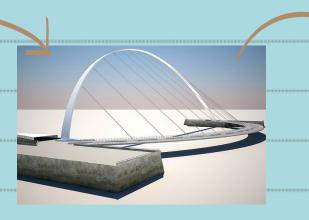




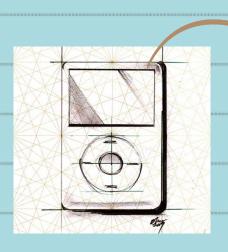




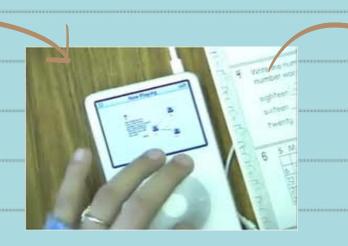














But it can take a long time ...

THANKS

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